

# **Empowering Digital Transformation: Unpacking TechnoMile's Product Roadmap**



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## **Roadmap Disclaimer**

The information in this product roadmap presentation is intended to outline some of TechnoMile's current product plans. It is being shared for informational purposes only and not as a binding commitment. Please do not rely on this information in making purchasing decisions as ultimately, the development, release, and timing of any products, features, or functionality remains at the sole discretion of TechnoMile and is subject to change.





# **Connecting Your Enterprise**



**Analysts & Intelligence** 



**BD & Capture Teams, Account Managers** 



**Task Orders/GWAC Center** 

**Single Pane of Glass** 



**C-Suite & Executive Leaders** 

of Excellence Teams



**Contract & Subcontract Managers, Procurement Teams** 



**Delivery & Program Managers** 







Growth



**Contracts** 

**Pre-Award** 

**Post-Award** 





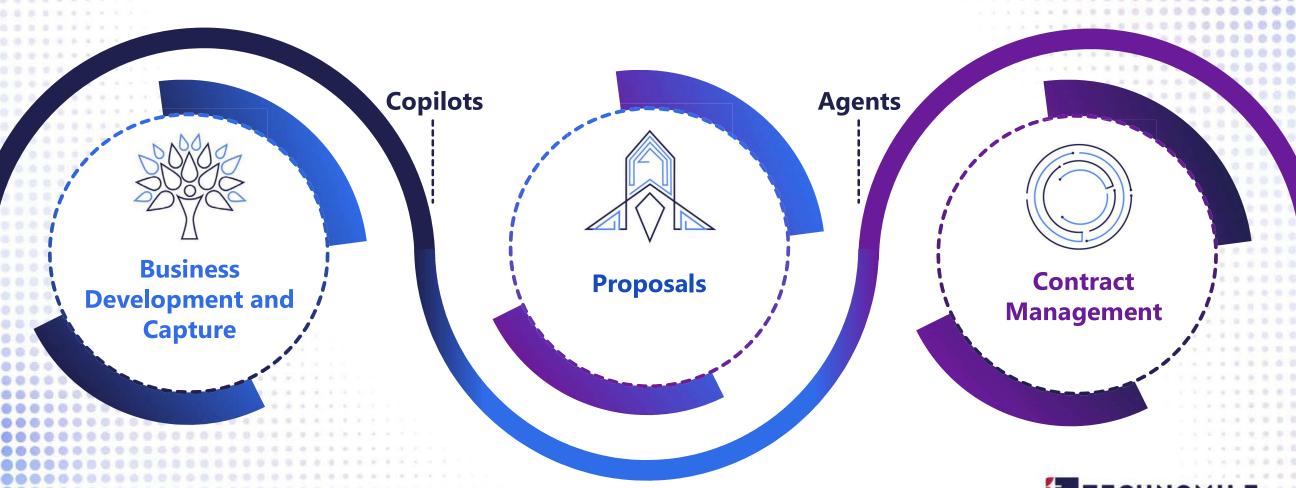
# **2024.3 Release Highlights**







# Our Product Vision & Roadmap Center on <u>You</u>, not Al







# **Al Copilots versus Agents**



### **Copilots**

- Human-led: Assist users by enhancing human tasks
- Play a support role
- Help you with tasks that require human insight and expertise
- Add value by enhancing your team's productivity, decision making, and creativity



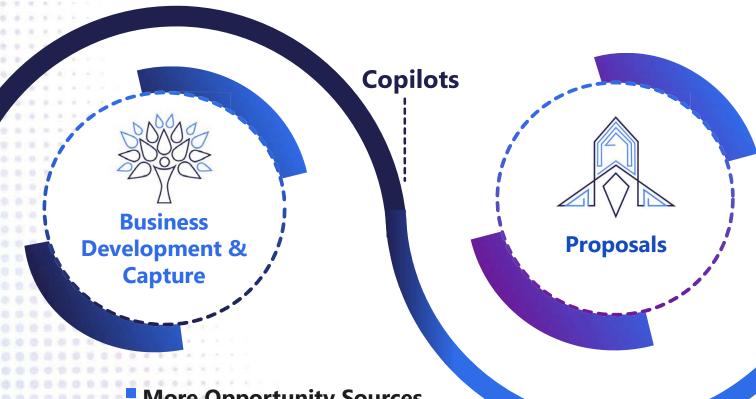
# **Agents**

- Al-led: Act autonomously to perform tasks in the background
- Independent actor
- Handle well-defined tasks end-to-end without constant human oversight
- Add value by automating repetitive tasks; leveraged by Copilots to help streamline workflows





### 2025 Roadmap Focused on Core Work



**Agents** 



- More Opportunity Sources
- Researcher & Al-Enhanced **Opportunities**

- Small Business Plans
- Adverse Action
- Agreement **Modifications**





# Al Agents Enable A New Class of Products

# Transform Copilot 2024.3 (October)



- Based on AI/ML
- Customers can leverage TM-provided foundational models or build their own
- Works for any form, field, doc type
- Customers can ask questions of any document and map answers to CRM (future enhancement)
- Training done through prompt engineering and annotation while ingesting documents (future enhancement)

### Universal Task Order Management 2025.1 (March)



- Based on AI/ML
- All task order RFXs emails and portals in a single pipeline
- Sent to TechnoMile for AI/ML processing
- Al Agent extracts standard information and answers questions using the text of emails, notices, and documents
- Consistent view across all task orders and in the future, ALL OPPORTUNITIES





**Critical Use Cases for Agents and Copilots** 



Intake Prime & Subcontract
Awards



**Process Contract Mods** 



**Shred and Recommend RFPs** 



**Generate Proposals** 



Risk Analysis



**Author Contracts** 



**Negotiate Contracts** 





## TechnoMile's Copilots will Enable Your Workflow



RFx Copilot – Pre-Award Assessment





Negotiation Copilot – Assess Risk & Changes to Documents





**Capture Copilot – Opportunity Qualification** 























Intake Prime & Subcontract Awards **Process Contract** Mods

Shred and **Recommend RFPs** 

Generate **Proposals** 

Risk **Analysis** 

Author Contracts Negotiate Contracts









**Authoring Copilot** 



Negotiation Copilot



**Capture Copilot** 









**Personas** 











Recommend

**Actions** 

**Capabilities** 



















**Foundation Models** 





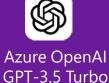


SOC2 Type II Certified



Equivalency in-process (1H25)

**Best-in-Class Architecture** 











### **Foundation**

### **Models**

- Models available in FedRAMP environment
- Guardrails, validation, and explainability at core
- Multi-modal capable
- Domain specific, fine tuned models using Llama, Azure OpenAl GPT
- No data returns to foundational model provider

### Data

- Customer-specific vaults provided to store any data that must be referenced later
- Data is encrypted at rest and in transit
- Agents can only access customer vault with customer key
- TM data lake may also be accessed to further enhance data

### Infrastructure/Compliance

- TechnoMile leverages AWS GovCloud and Azure Government Services for service hosting
- TechnoMile is SOC II Type 2 certified and is undergoing FedRAMP Moderate equivalency for all services

**Best-in-Class Architecture** 



Azure OpenAl GPT-3.5 Turbo



Azure Government



AWS GovCloud



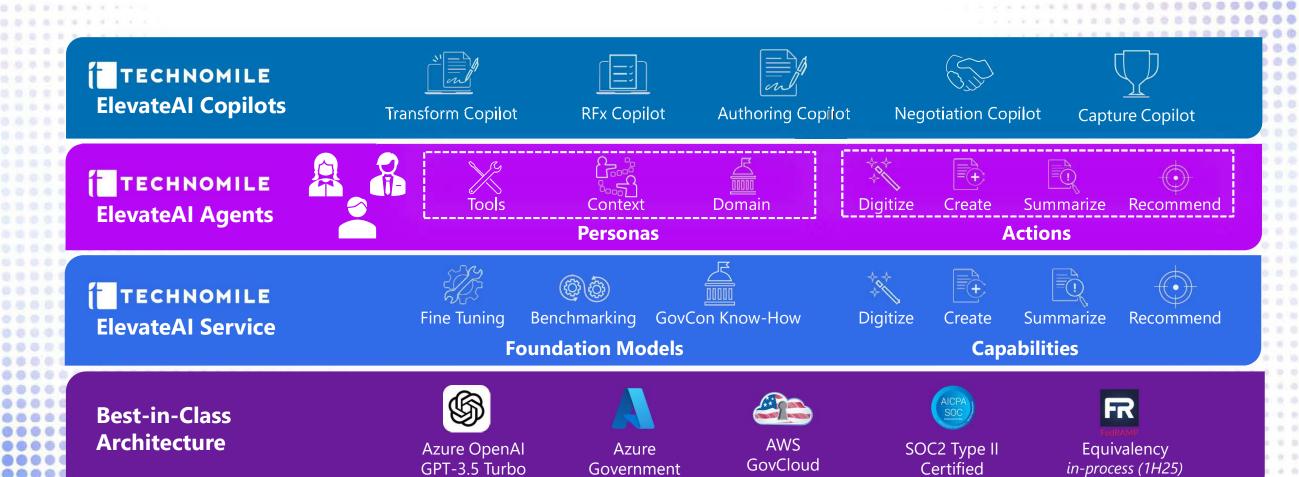
SOC2 Type II Certified



Equivalency in-process (1H25)











# Agents vs. Copilots (Deeper Dive)

### Agent

- Al led
- Human <u>out of</u> the loop
- Pipeline of AI processes that consistently perform without human intervention
- Validation of results using Al
- Persona, Actions, Traits
- Set Context Window

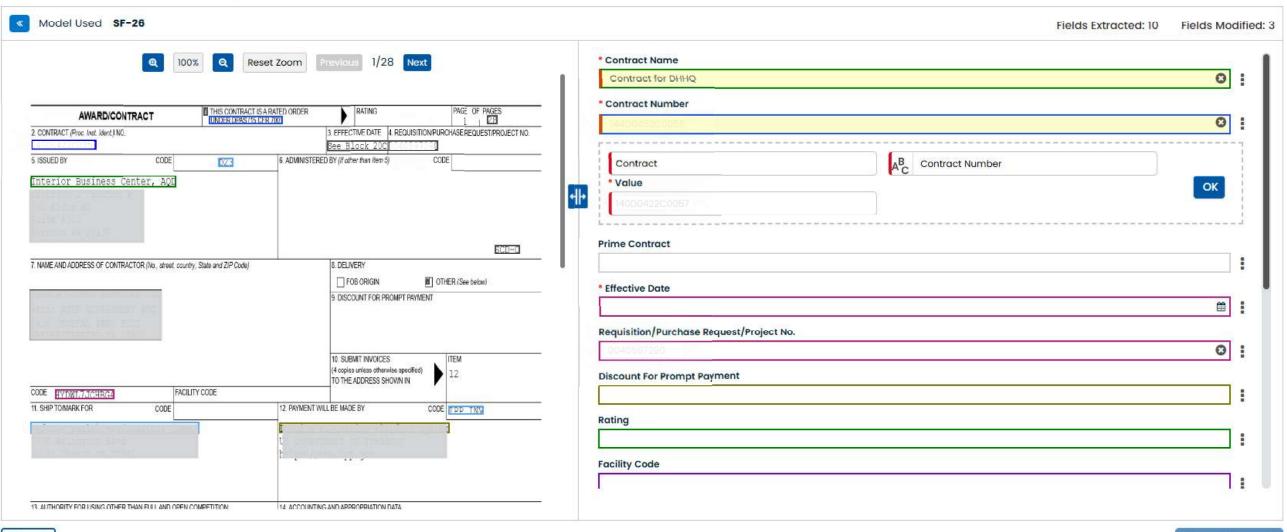
### **Copilot**

- Human led
- Human <u>in</u> the loop
- Al processed content provided from Agents to human to enable their process
- Curated by humans (SMEs) to give best output
- Human Validation of Results
- Set Context Window



# Transform Copilot

#### Contract Header Details > POP > CLIN/SLINs > Contract Clauses



Create Contract



Cancel

### **Copilot Interface**

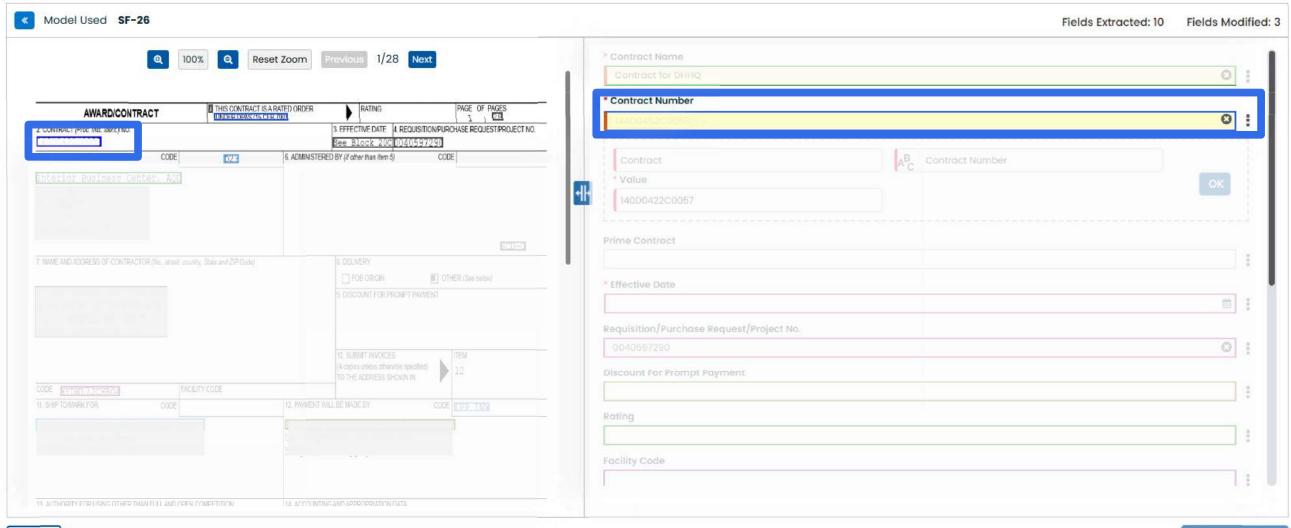
Contract Header Details > POP > CLIN/SLINs > Contract Clauses Model Used SF-26 Fields Extracted: 10 Fields Modified: 3 **Input Document** Al Agent Enhanced Result + User Feedback

**Send to CRM** 



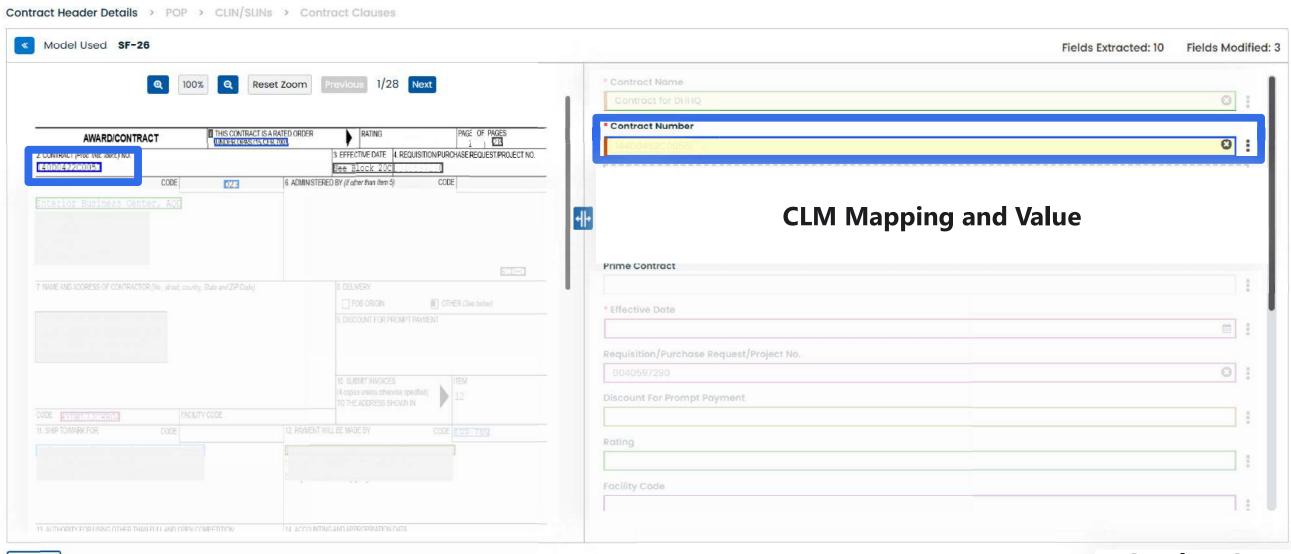
#### Contract Header Details > POP > CLIN/SLINs > Contract Clauses

Cancel



Create Contract





**Send to CLM** 



### **Copilot Interface: Instances**

Contract Header Details > POP > CLIN/SLINs > Contract Clauses Model Used SF-33 CLIN/SLINs Extracted: 10 CLIN/SLINs Added: 0 CLIN/SLINs Modified: 0 Add CLIN/SLIN . Reset Zoom Previous Period CLIN/SLIN Quantity Unit W 001 Base Period 1.0 LT Page 4 of 40 Unit Price Obligated Amount Option Type false Supplies/Services Exercised **Funded Amount** 001 1.00 LT Type of Contract Pricing: FFP 0 0 0 0 0.6

**Create CLINs** 

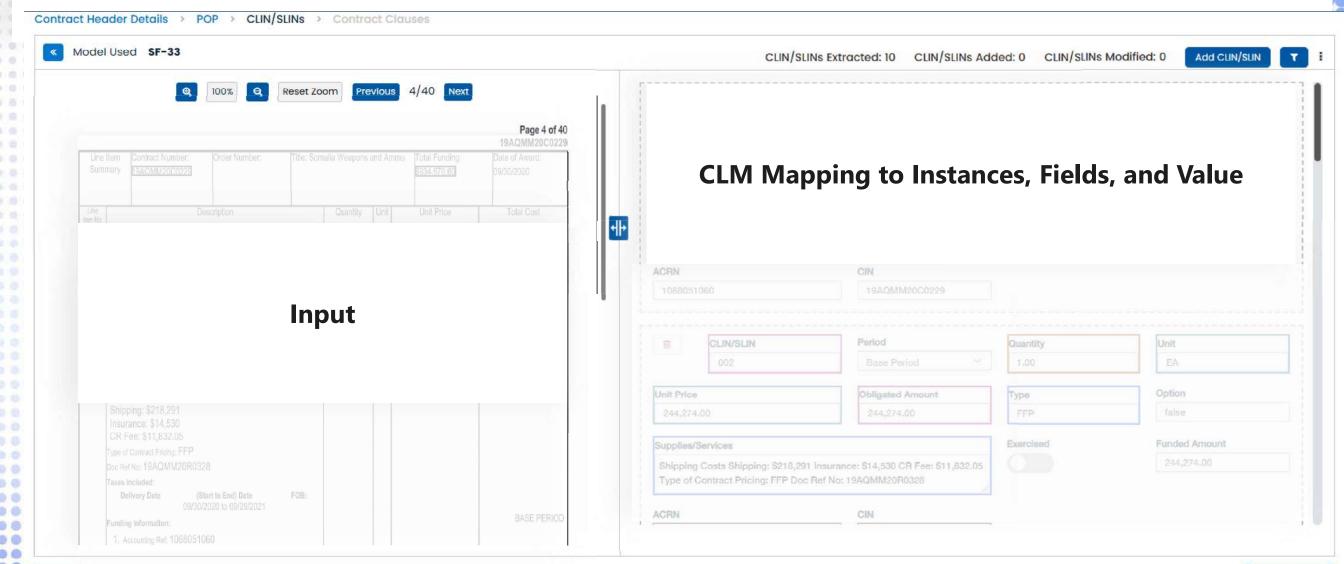


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### **Copilot Interface: Instances**

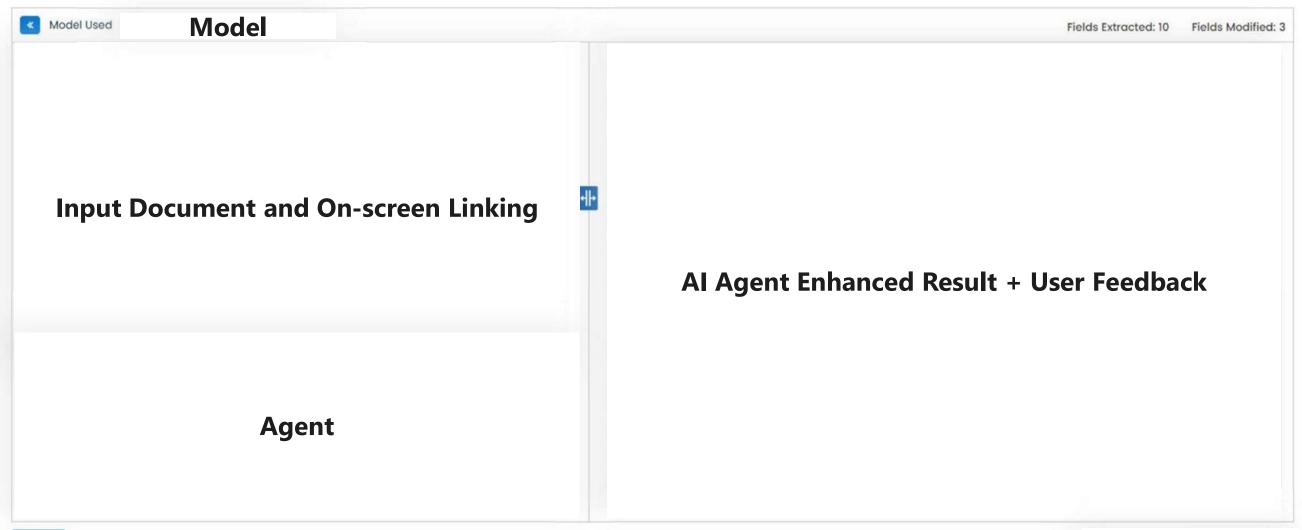


Create CLINs



### **Copilot Interface with Agent Interaction**





**Send to CLM** 



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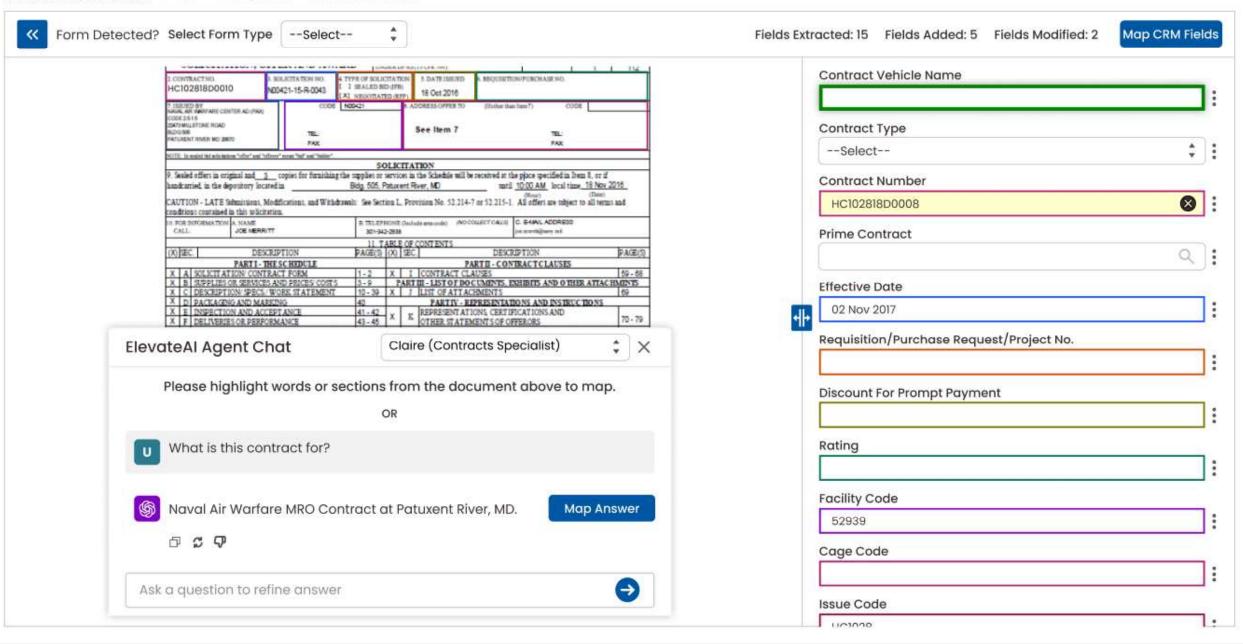
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Contract Header Details > POP > CLIN/SLINs > Contract Clauses



Cancel

Save For Later

Confirm & Ingest

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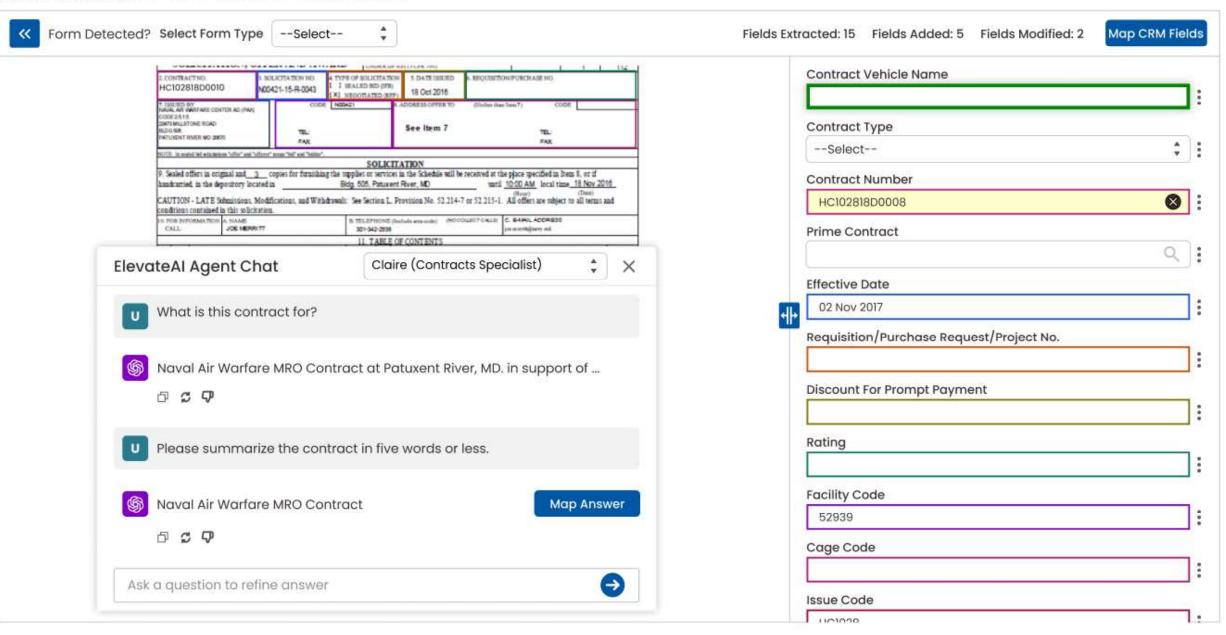
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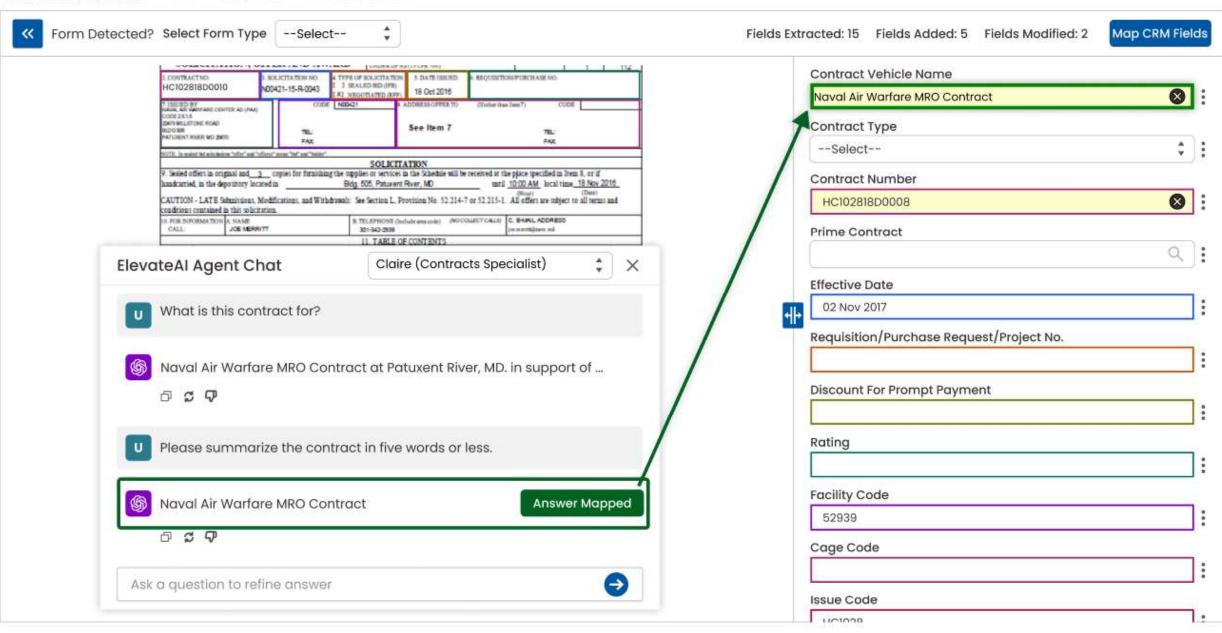
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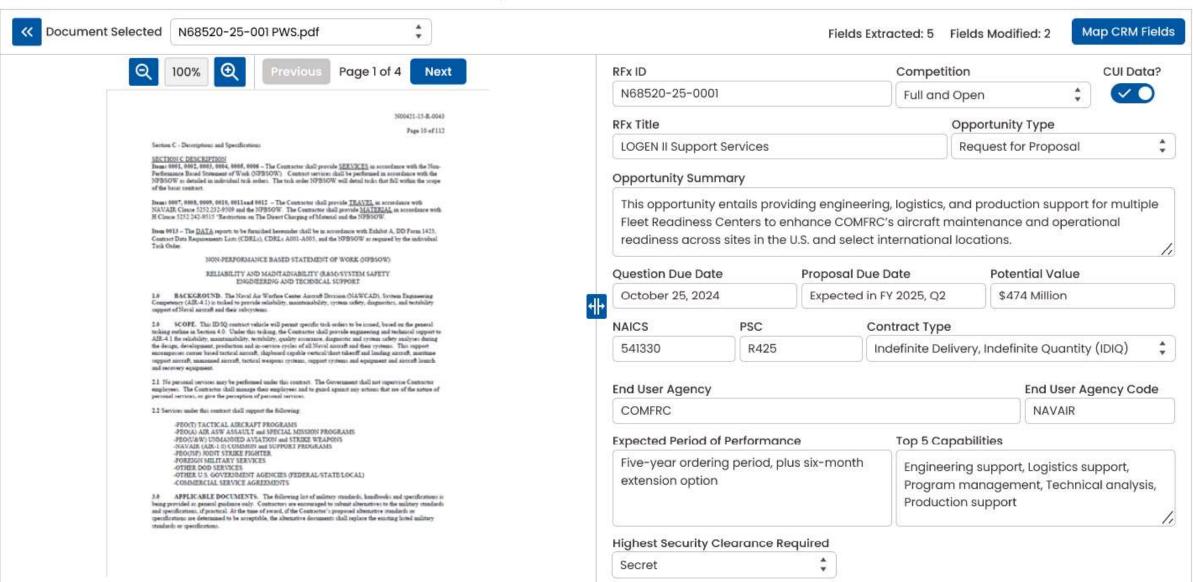
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#### CUI

RFx Details > SOW > Instructions > Evaluation Factors > LCATs > POP > CLIN/SLINs > Contract Clauses



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Confirm & Proceed

# Authoring Copilot



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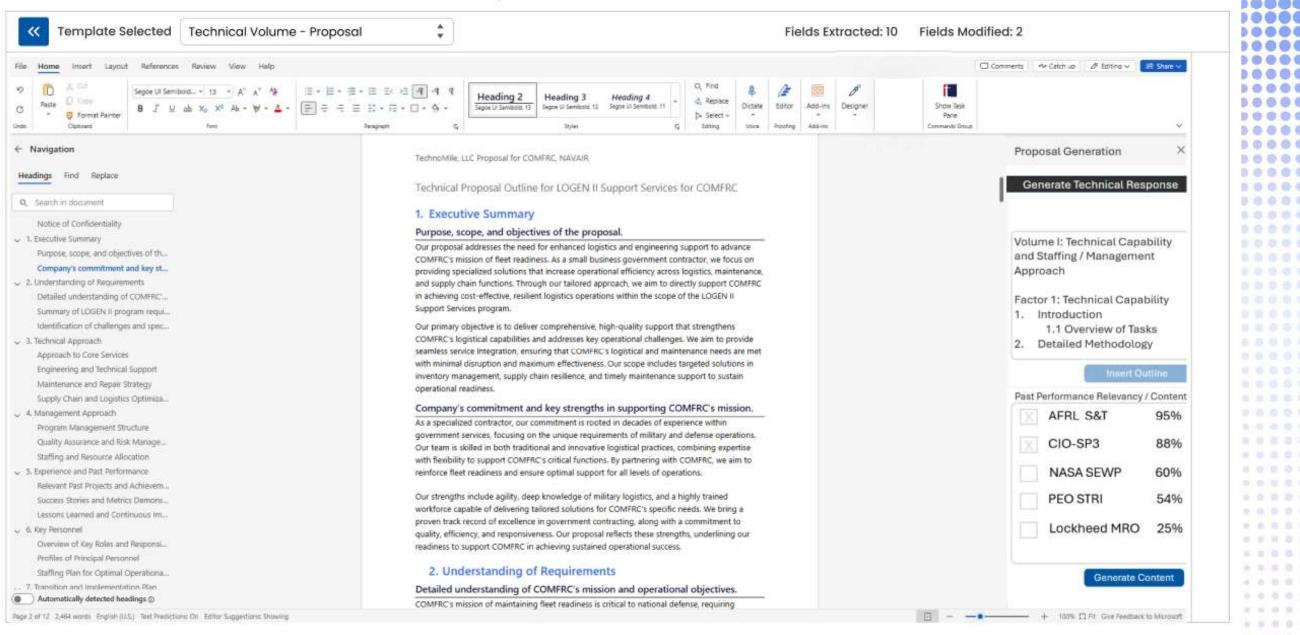
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### Generate Proposal: Confirm Details



RFx Details > SOW > Instructions > Confirm Details > LCATs > POP > CLIN/SLINS > Contract Clauses



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### **Data Flow**

Company Context Vault Window **Agents** salesforce Copilots OR Microsoft
Power Platform Transform Copilot Growth **TM Data Lake** RFx Copilot **Actions** Contracts Digitize **Authoring Copilot** Create Summarize Negotiate Copilot Recommend



## **Roadmap for Agents and Copilots**

### 2025.1

- Universal Task Order Management
- Transform Copilot for Modifications

### 2025.2

- RFx Copilot
- Flexible Workflow for Copilots
- AI-Enhanced Opportunities

### 2025.3 and 2026.x

- Citizen Development for Copilots
- Authoring Copilot
- Negotiate Copilot
- Capture Copilot



# Thank You!