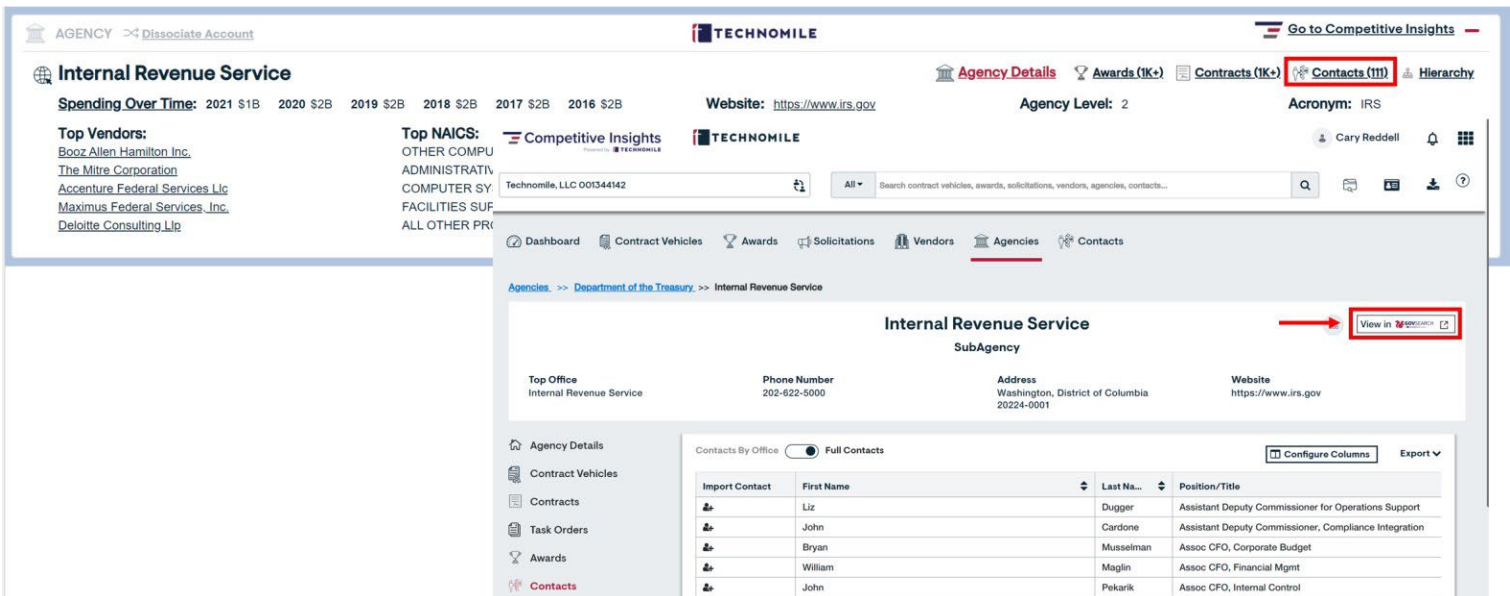# Custom Contact Intelligence Research Requests

TechnoMile's proprietary GovSearch database gives clients a single, authoritative source for contact information for senior government decision and policymakers – all curated by our seasoned team of research analysts. From time to time, there may be government contacts beyond our solution's current scope that would be valuable to help achieve your business's objectives and TechnoMile is here to help! Clients can submit a custom contact intelligence request to be researched by our expert analyst team.

Whether you subscribe to our web-based GovSearch solution or you have access to GovSearch contact intelligence via our Competitive Insights platform, **it's simple to submit a custom research request. Here's how**:
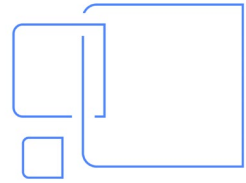
1. Access the GovSearch database:
   a. Subscribers to our web-based GovSearch solution can log in directly here: https://carrollpub.com/Subscribers/login.asp
   b. Users of our Competitive Insights platform should drill into "Contacts" from the desired agency's Competitive Insights panel, and then select the "View in GovSearch" option.
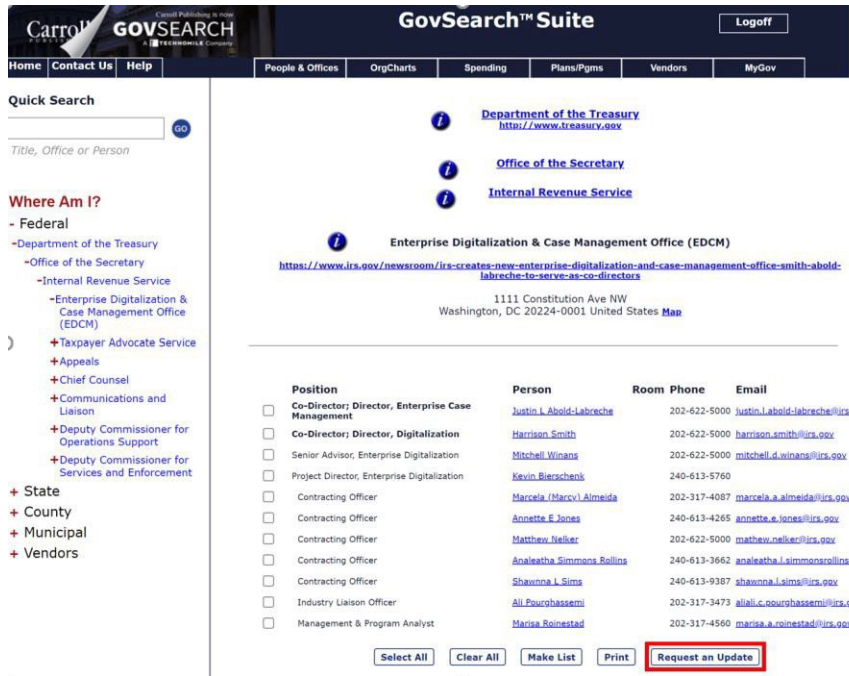


2. Once within GovSearch, navigate to the specific office you'd like to learn more about.

3. Once you're viewing the office you'd like our team to research, select the "Request an Update" button from the bottom right of the page.



4. Complete the form, noting the additional type(s) of contacts you'd like us to research for this office.



5. Once you submit your request, a member of the TechnoMile Support team will confirm receipt and a research analyst will be assigned to review and complete your request. Custom research requests are typically completed within 3 to 5 business days, however depending upon the complexity and level of effort associated with the request, it may take longer.